

Hassle Free

Homes

— and Renovations





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ABOUT US

Hassle Free Homes and Renovations was founded by Jordan and Nathan, two experienced tradesmen who set out to raise the standard of residential construction in Canberra. After more than 15 years working on high-end custom projects, they saw a better way to build: with clearer communication, stronger relationships and a smoother, more supported experience for homeowners.

Based in Canberra, we specialise in high-quality renovations, extensions and custom homes. Our approach is hands-on and collaborative. We take the time to understand your needs, then guide you through every step of the process with confidence and care.

Whether you are reworking an outdated layout, creating more space for a growing family or designing your dream home from the ground up, we bring a sharp eye for detail and a commitment to getting it right the first time.

With trusted contractors, proven systems and a genuine passion for quality, we are proud to deliver exceptional outcomes for Canberra homeowners without the headaches.





WHY CHOOSE US?

With years of hands-on experience and a strong focus on communication, we are committed to transforming your home to the highest standard. Our approach brings together quality craftsmanship, clear expectations and a process that keeps you informed at every stage.

We focus on transparency, detailed planning and delivering your project on time and within budget, with no surprises along the way. Every build is supported by a team of highly qualified and trusted contractors, and our dedicated site management ensures each detail is handled with care.

Throughout your project, you will have access to our user friendly online project management system. This provides real-time updates, reminders for selections and regular progress photos, all accessible from your mobile device.

LET'S BUILD SOMETHING GREAT TOGETHER.

As proud members of the HIA (Housing Industry Association), we follow industry best practice for construction, safety and compliance. Every site meets OH&S requirements, and we maintain full coverage with public liability, product liability and home warranty insurance.

We also offer a comprehensive preliminary service to help get your project underway. This includes organising architecturally designed plans, council approvals and all required documentation to support a smooth beginning. If you need assistance with selections, our interior design partners are available to help refine your finishes and style choices.

Every project is backed by our 6-year structural warranty and 1-year non-structural warranty, giving you peace of mind long after handover.



THE BUILDING PROCESS

Step 1. First Onsite Consultation.

We meet with you to understand your goals, your budget and any specific requirements for your project.

Step 2. Design.

We discuss the style you have in mind and recommend an architect who suits your needs, or we can work with your existing plans. Together, we shape the best design outcome for your home.

Step 3. Cost Analysis.

We prepare a detailed cost analysis based on the initial design and your requirements. Once you approve this stage, we move forward to contracts.

Step 4. Contracts.

We prepare the HIA contract for signing and finalise your start and completion dates.

Step 5. Selections.

Working with our interior designer, you make all necessary selections in preparation for construction.

Step 6. Construction.

You will receive login access to our online project management system, personalised to your renovation. Features include progress tracking, updated photos, your selection schedule and more.

Step 7. Handover.

We complete a final walkthrough together to identify any items that need attention before handing over the keys.

Step 8. Our Ongoing Commitment.

Your home is covered by a 1-year non-structural defects period and a 6-year structural warranty.



HANNAFORD PROJECT

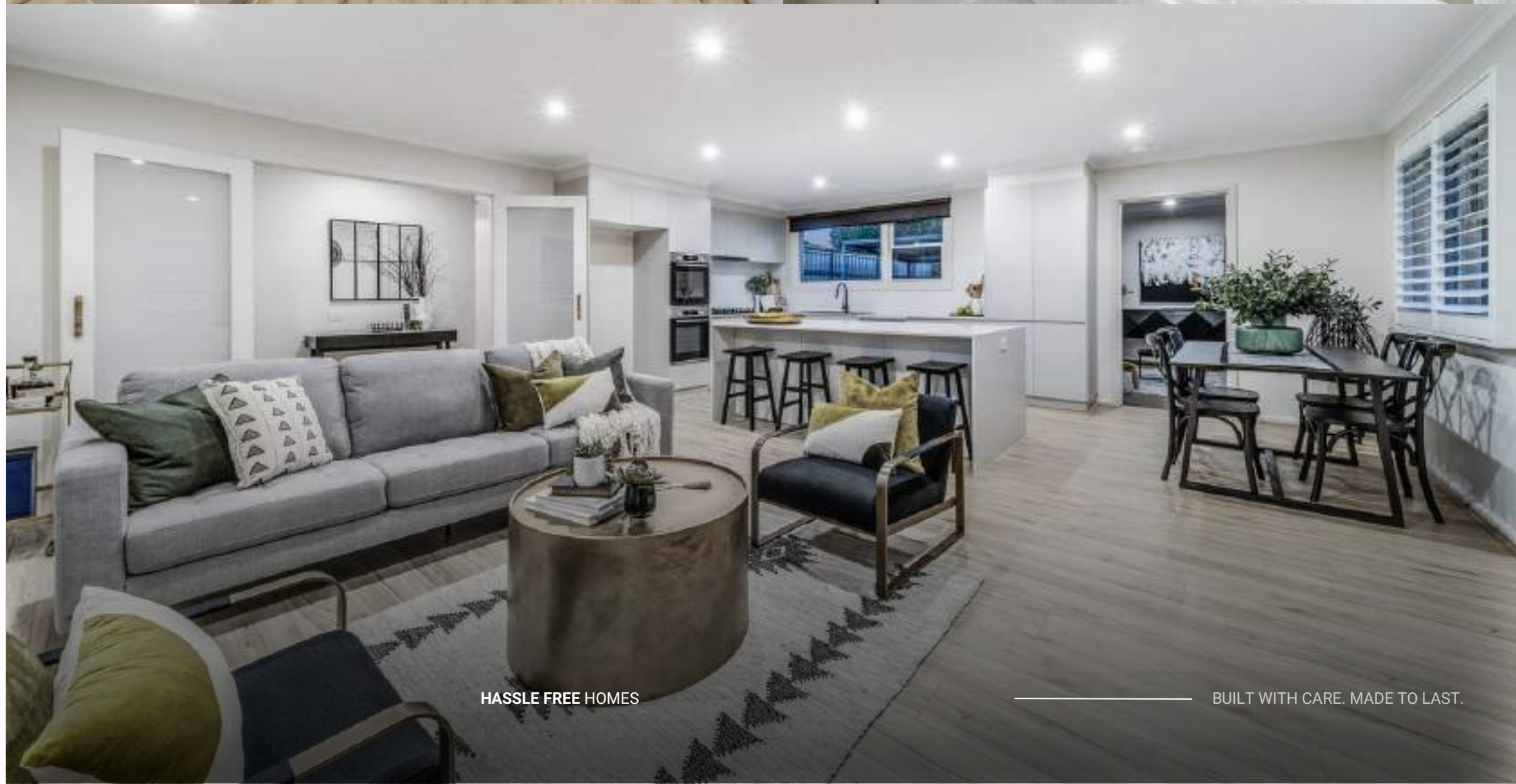
Category: Renovation

Brief:

Create an open plan layout and refresh the home with modern updates.

Result:

Multiple structural walls were removed and replaced with engineered structural members concealed within the existing roof space. This transformed the once-compartmentalised kitchen, dining, and living areas into a single open plan environment anchored by a new contemporary kitchen. The renovation also included a new bathroom, laundry, full repaint, and new flooring. The result is a brighter, more functional home that has been fully engineered, certified, and completed to modern building standards.





BADIMARA PROJECT

Category: Custom Home

Brief:

Design and build a spacious family home that supports a growing young family and their day-to-day lifestyle.

Result:

We delivered a contemporary split-level, four-bedroom home with generous proportions throughout. Large bedrooms, a dedicated kids' rumpus, and a light-filled open plan living area create a flexible, family-friendly layout. The home balances practical everyday living with an inviting space for entertaining.

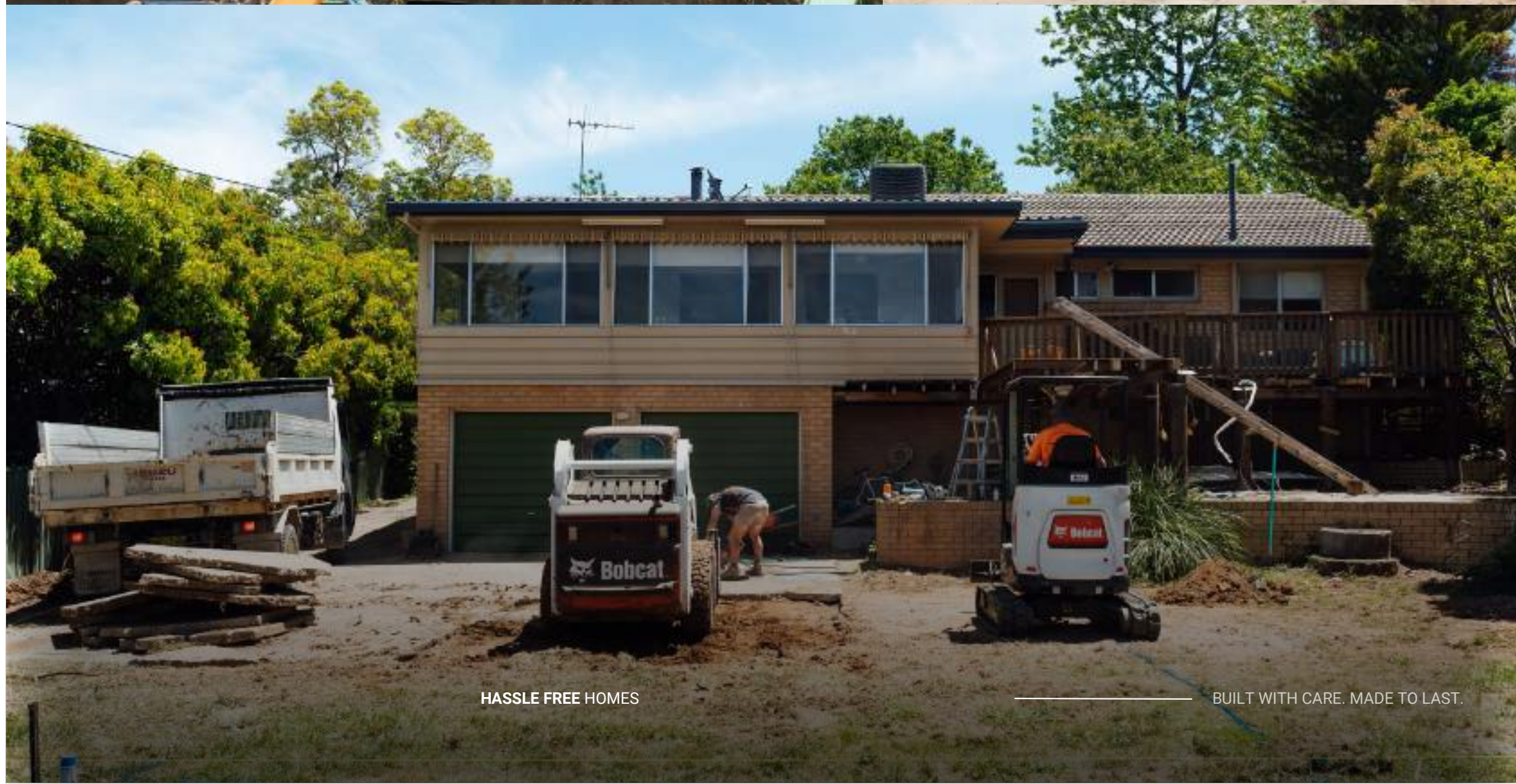


PEARCE PROJECT — IN PROGRESS

Category: Renovation and Extension

Brief:

Open up the home to capture the surrounding mountain views while creating additional living space for a growing family.





KALEEN PROJECT

Category: Renovation

Brief:

Update an existing home to improve warmth, comfort, and accessibility, allowing the homeowner to age comfortably in place while creating a space that feels uplifting and personal.

Result:

We delivered a well-considered renovation that prioritises comfort, accessibility, and everyday liveability. The home was upgraded to a fully insulated, conditioned space, including an accessible main bathroom and an updated ensuite to support ageing in place. All finishes were client-selected, creating a space that feels personal and uplifting. The project was delivered end-to-end, from design updates and approvals through to construction, final clean, and handover, completed just before Christmas.



TESTIMONIALS

Hear from homeowners who have experienced the Hassle Free Homes approach. Our testimonials reflect the care, communication and quality that guide every project.

"Working with Hassle Free Homes and Renovations has been an absolute pleasure. As a designer, it's rare to find a builder who not only respects the creative vision but enhances it with practical insight and expert execution. Their team is organised, responsive, and solutions-focused—every challenge was met with a calm, can-do attitude. The quality of the finished product speaks for itself, and the process was smooth from start to finish. I wouldn't hesitate to collaborate with them again."

Emily R, Interior Designer

"Working with Hassle Free Homes and Renovations was hands down the best decision we made for our home project. From the very first consultation, we knew we were in good hands. The team took the time to really understand what we wanted and offered expert guidance that helped shape our ideas into a clear, practical plan. Their communication was outstanding—we always knew what was happening, what to expect next, and who to contact if we had any questions.

What really stood out was their attention to detail and the pride they take in their work. Every trade they brought in was professional, tidy, and clearly held to a high standard. The quality of the finishes was exceptional, and the site was left clean and organised at the end of each day. Even small changes or additions were handled without any fuss, and they were always upfront and honest about costs and timelines.

Our renovation was finished on schedule and within budget, and the final result has completely transformed how we live in and enjoy our home. The process felt smooth, well- managed, and genuinely stress-free— something we didn't think was possible in a major renovation.

We're so grateful we found a builder who not only delivers great workmanship but truly cares about the client experience.

We've already recommended Hassle Free Homes to friends and family, and we'll continue to do so without hesitation."

Rebecca T, Florey Renovation

My wife and I engaged Hassle Free Homes and Renovations to transform our home after seeing the incredible work they did rebuilding our deck and replacing our tired old pergola the year before.

The quality was spot on, and the whole process was smooth and professional—so choosing them for our full renovation was an easy decision.

Jordan and Nathan were hands-on from day one, offering clear advice during the design phase and helping us understand what was realistic for our budget. Their practical knowledge, honesty around costs, and suggestions on how to get the most value out of the build gave us real confidence moving forward.

Throughout the project, the HFH team was professional, respectful and highly skilled. Jordan and Nathan kept things moving with a clear schedule and well-organised trades, and his relationships with suppliers meant there were minimal delays along the way.

Renovating can be stressful, but the communication and transparency from the team really set them apart. We always felt in the loop and supported through each stage. The integrity and commitment to quality from Jordan and Nathan shone through in every interaction.

We're absolutely stoked with our new home— it's exactly what we'd hoped for and more. We can't recommend Hassle Free Homes and Renovations highly enough.

A big thank you to Jordan and the entire team —you've made a big difference to our everyday life, and we're genuinely grateful.

Katey B, Page Renovation

We first got in touch with Jordan after completing some initial design work with our draftsman.

From the very beginning, both Jordan and Nathan were approachable, patient, and transparent—qualities that made what could've been an overwhelming process feel simple and manageable.

Jordan provided us with a clear initial estimate, and as our plans evolved, he and Nathan kept us informed with cost updates and practical solutions to help us stay on budget. Their ability to offer smarter, value-driven alternatives meant we didn't have to compromise on the end result.

Throughout the build, both Jordan and Nathan were generous with their time and advice. We threw plenty of ideas at them—some great, some questionable—and they always responded with honest feedback, helping us make confident decisions while adding thoughtful design touches along the way.

Their team of trades were professional, respectful, and flexible. Even as we made changes mid- stream, the work kept moving forward, and the final product was delivered on time and to a standard we're genuinely proud of.

We're now enjoying our updated home and couldn't be happier with how it turned out. It reflects our vision perfectly, thanks to the hard work and guidance of the Hassle Free Homes and Renovations team.

We have no hesitation in recommending Jordan, Nathan, and the entire crew to anyone considering a renovation or extension.

Michael and Helen C, Wanniasa Renovation

Want to hear more from our previous clients? You can explore more testimonials on our website or Google Business listing.



VALUE MANAGEMENT

In today's building industry, rising costs, unpredictable material pricing and the gap between design aspirations and budget realities often lead to price shock and project delays. Value Management provides a practical solution by involving the builder early in the design process before plans and budgets are locked in.

It's the smarter way to prevent price shock, eliminate design blowouts, and deliver your project faster through early builder involvement

WHAT IS VALUE MANAGEMENT?

Value Management is the process of engaging your builder during the design phase to ensure your project is viable from the start. By collaborating with the architect and builder early, your design can be shaped around realistic budgets and construction requirements. This early involvement helps ensure:

- Accurate budgets from day one
- Designs that match cost expectations
- No surprises when final tenders are submitted
- A smoother delivery process for everyone

The result is a project that meets your expectations and stays within budget, with fewer delays and no unexpected costs.

THE BENEFITS OF EARLY BUILDER INVOLVEMENT

Bringing your builder into the project early offers meaningful advantages, including:

Price Shock Prevention and Budget Predictability

By involving the builder during the design phase, you gain valuable input to align your vision with your budget. This prevents cost blowouts later, as the builder ensures the design stays practical, avoids over-complication and includes cost-effective solutions from the outset. Early involvement keeps the project moving forward with financial clarity.

Reduced Risks

Your builder helps identify potential risks early such as site constraints, construction challenges and material considerations. Addressing these early with your builder and architect prevents unexpected delays and additional costs. Their practical knowledge helps eliminate surprises once construction begins.

Improved Project Delivery Time

With the builder involved from the start, planning and construction align smoothly. Many typical delays can be avoided by addressing design issues, materials and sequencing early. This creates a more efficient workflow and leads to faster delivery with fewer hold-ups.

Enhanced Quality and Value

Early collaboration ensures your design is not only visually appealing but also practical and cost-effective to build. This balance prevents beautiful but unbuildable ideas that may blow the budget. The result is a high-quality home that reflects your vision and stays within your means.

Accuracy and Collaboration

Working closely from the beginning creates a team environment between you, the architect and your builder. Decisions are made with clear understanding of cost, practicality and buildability. This teamwork ensures your design progresses with accuracy and avoids costly revisions later.





THE THREE STEPS TO THE VALUE MANAGEMENT PROCESS

Value Management is about making informed decisions early, selecting smart design solutions and maintaining control of your project from start to finish.

Stage 1: Initial Concept and Needs Analysis

Before committing to the project, your builder reviews the concept design to determine whether it is viable within your desired budget. A quick building estimate helps identify whether the proposed design aligns with your expectations.

Stage 2: Collaborative Refinement and Design Review

If the project is viable, the design is refined with your builder and architect. The focus is on structural efficiency, site requirements and cost-effective materials. This ensures the design is practical, aligned to budget and ready for final documentation.

Stage 3: Final Tender and Pre-Construction Preparation

Once the design is refined, the final tender is prepared. This includes all selections, costs and construction details. This step confirms that everything is agreed upon before construction begins, helping to avoid delays or cost overruns.

HOW VALUE MANAGEMENT SAVES YOU MONEY AND TIME

- Value Management ensures your design and budget align from the start, helping you avoid unexpected costs and delays.
- Early identification of issues such as site challenges or complex design elements prevents costly changes later.
- Your builder collaborates with the architect to select materials and construction methods that suit your budget and timeline.
- Better resource management reduces delays from shortages or scheduling conflicts.
- This process keeps your project on schedule and within budget without compromising quality.





EXAMPLE OF PRICE SHOCK

PREVENTION

Imagine planning a \$500,000 renovation or extension. After designs are finalised, the builder reveals a \$1 million quote due to overlooked costs or inaccurate estimating. Now you are forced to either scale back your design or abandon the project entirely.

By engaging in Value Management early, these issues are identified upfront. Cost-effective solutions are integrated into the design before documentation begins, helping to avoid price shock and keeping the project on track.

WHY THIS WORKS

This approach empowers you to make informed decisions with clarity and confidence. With early builder involvement, you can:

- Avoid budget blowouts
- Eliminate price shock
- Protect your investment with realistic designs
- Build a strong working relationship with your builder based on trust and collaboration

Value Management ensures you stay in control of your project. It keeps the process smooth, predictable and aligned with your expectations, without unexpected costs or delays.

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